



GIRO/ACCES™

Integrated software to manage and schedule demand-responsive transport services



The comprehensive **GIRO/ACCES** software suite allows providers to deliver quality service to their customers and helps generate substantial cost-savings. **GIRO/ACCES** is designed to meet the needs of organizations that provide paratransit, non-emergency medical transit, or other similar transit services. The software ensures cost-effective usage of available resources through fully automated scheduling, while respecting service policies. It is based on a scalable architecture and is used by agencies that provide between 1,000 and 10,000 trips per day, either directly or with one or more contractors.

Customer information management

- Stores up-to-date customer information, ensuring that specific mobility needs are taken into account for each trip request.
- Enables access to pre-defined favorite addresses for most frequent trips, as well as restrictions to specific origins and destinations.
- Manages eligibility process (ADA, etc.) and allows for quick retrieval of customers by name, customer ID, or street name.

Key benefits

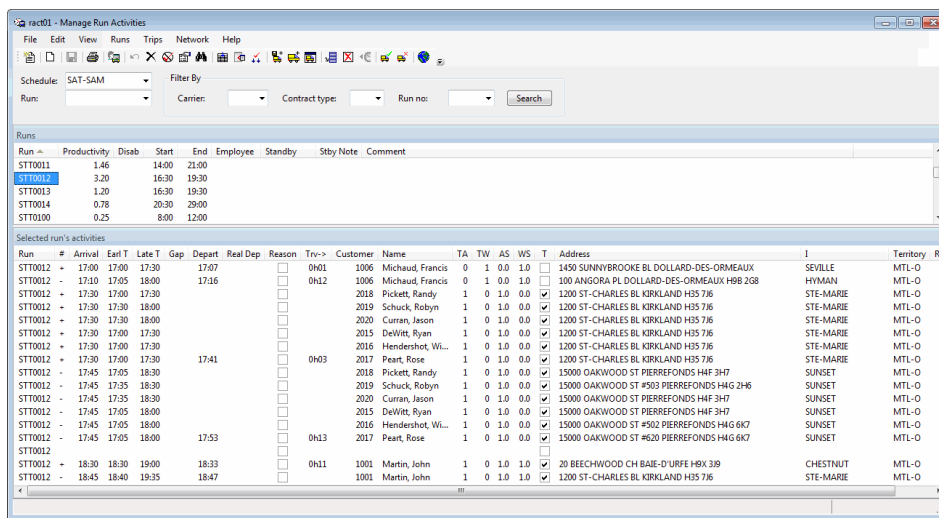
- Complete management of customer information.
- Streamlined trip-booking processes.
- Automated trip scheduling.
- Efficient service delivery.
- Comprehensive invoicing/reporting.
- Seamless integration with third-party systems.

Trip-booking process

- Manages and creates subscription and dated trip schedules.
- Provides easy access to customers' recent trips, predefined addresses, and common landmarks.
- Allows booking through transit call centers, Web sites, and Interactive Voice Response (IVR) systems.
- Enables automated address matching and geocoding based on a detailed geographic database of the service area.
- Confirms bookings immediately and provides window for pickup time.

T	Origin	Destination	Reason	Arr/Dep	Req Time		C	E	WC	WE	Space	T	SP	Type	Sponsor	PTO	Region	Di	Pay M	Front Seat	Ca	Carrier
A	Home	AUTOBUS	Arrival	1400	0h30	0h00	1	0	0	0	1.0	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Standard				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
B	AUTOBUS	Home	Departure	1800	0h00	0h30	1	0	0	0	1.0	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Standard				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

• Trip request screen provides customer's previous destinations which speeds up the trip booking process.



Schedule runs with their associated activities.

Automated scheduling

- Provides fully automated scheduling tools to build runs that optimize productivity while respecting service policies, vehicle capacities, and client needs.
- Creates fixed length or dynamic runs as needed.
- Ensures the most efficient assignment and servicing of trips up to the day of operation.
- Calculates accurate travel-time distance accounting for traffic restrictions, congestion by time of day, and direction of travel.
- Maintains optimized travel itineraries and cost effective runs as new trip requests or cancellations are registered.
- Manages batch scheduling to rebuild schedules according to user-defined strategies.

Service delivery

- Provides dispatching features that enable the monitoring and control of run assignments and activities.
- Manages employee and vehicle assignments.
- Provides manual or computer-assisted trip switching capabilities, selecting the most cost-effective contractors and runs.
- Allows for automated real-time dispatching and run optimization for vehicles equipped with on-board computers.

Invoicing/Reporting

- Collects and verifies data.
- Manages carrier invoices.
- Provides trip statistics, operations and management reports, and more.

Third-party systems integration

- Can use fixed-route information from *HASTUS* to determine ADA eligibility.
- Integrates seamlessly with RVI, email, SMS, Web applications, and other systems.



About GIRO – Established in 1979, GIRO Inc. is a leading provider of software solutions for planning and managing transport-related operations. GIRO is a privately-owned company based in Montréal (Québec) Canada and employs 300 people. We continuously apply our industry-specific knowledge to introduce new software features and modules that incorporate the latest advances in optimization techniques, technology, and industry best practice so that our *HASTUS™*, *HASTUS-Rail™*, *GIRO/ACCES™*, and *GeoRoute™* products bring tangible benefits to our clients worldwide.

www.giro.ca | info.acces@giro.ca | +1 514.383.0404